

# Safeguarding Policy

## Secure Steps Support CIC

### 1. Policy Statement

Secure Steps Support CIC is committed to safeguarding and promoting the welfare of all adults we support. We recognise that people experiencing housing insecurity and disability may be at increased risk of abuse, neglect, or exploitation.

While Secure Steps provides housing-related support only, and does not deliver personal care, we have a responsibility to act where we become aware of safeguarding concerns and to work appropriately with statutory services and commissioned care providers.

Safeguarding is everyone's responsibility.

### 2. Scope

This policy applies to:

- Directors, employees, volunteers, contractors and associates
- All housing-related support activities delivered by Secure Steps Support CIC
- All adults we support, particularly those with care and support needs

### 3. Our Role

Secure Steps:

- Provides housing-related support, practical assistance and signposting
- Works in partnership with local authorities, social care, and commissioned care providers
- Does not provide regulated personal care

Our safeguarding responsibilities include recognising concerns, recording information accurately and escalating issues to the appropriate authority.

### 4. Safeguarding Principles

We follow the Care Act 2014 safeguarding principles:

- Empowerment
- Prevention
- Proportionality
- Protection
- Partnership
- Accountability

## **5. Types of Abuse**

Safeguarding concerns may include:

- Physical, emotional, or psychological abuse
- Sexual abuse or exploitation
- Financial or material abuse
- Neglect or acts of omission
- Discriminatory abuse
- Domestic abuse
- Modern slavery
- Self-neglect

## **6. Reporting Safeguarding Concerns**

All concerns must be reported immediately to the Safeguarding Lead.

### **Safeguarding Lead:**

Name: Marisa McGreevy-Rose MCMi AIIIRSM

Email: marisa@securestepssupport.co.uk

Phone: 07508 672603

Where there is an immediate risk of harm, emergency services will be contacted. Secure Steps will cooperate fully with local authority safeguarding enquiries and share information lawfully.

## **7. Training and Safer Working**

- Safeguarding awareness training is provided to relevant staff and volunteers
- Safer recruitment practices are followed
- Clear professional boundaries are maintained at all times

## **8. Review**

This policy will be reviewed annually or sooner if legislation or guidance changes.